# High Engagement Strategic Planning

GEDC PANEL OCTOBER 2013 CHICAGO IL



# Why a strategic plan?

- 1. Set direction and priorities
- 2. Get everyone on the same page
- 3. Simplify decision making
- 4. Drive alignment of resources and activities for greater impact
- 5. Provide "safety" for those who wish to innovate
- 6. Unify messaging



# Practical Considerations for Strategic Planning

- Groups involved in the process
- Level of input from participants
- Time to complete the plan
- Budget to allocate to completing the planning process
- When the planning process takes place
- Current culture constraints and opportunities



# Why High Engagement?

- 1. Creating a culture of collaboration
- 2. Faculty buy-in is critical to the plan's success
- 3. Innate knowledge of the College's strengths lies with the faculty and staff
- 4. Relationship building opportunity
- 5. Connection with administration
- 6. Emotional connection to key stakeholders



### Early Faculty Engagement

#### **Kickoff to Faculty**

Draft "Statement of Direction"

Present "Statement of Direction" at annual faculty retreat



Solicit feedback from faculty



Incorporate feedback from faculty and sent revised "Statement of Direction

#### Key Design Principles

Start with a "statement of direction"

Dean must be the champion for the process, but must also be willing to step back

Engage the total faculty early

Respond quickly to faculty input



### The Statement of Direction

- What is it?
  - Key aspects:
    - Reflects values of the College
    - Differentiation
    - Making trade-offs
    - Fitting the activities together so they reinforce each other
- (Refer to handout for SoD outline)



### Entrusting the Faculty

#### **Discovery Phase**

Dean assigns faculty and staff to groups and steps out of process

Strategic work group formed of associate deans, department chairs and senior faculty member

Six committees formed around platforms – Charged with meeting 1x per month for academic year

Committees given set of deliverables to accomplish by platform

Timeline for deliverables presented to working groups

Hire support staff person

#### Key Design Principles

Use a "strategic work group" or senior faculty/ administrators to shape the plan

Ensure heavy involvement of faculty and staff in small groups

Project manager and consultant are hands on with groups

Establish a set of simple "deliverables" for subgroups and teams

Use light benchmarking in subgroups to bring in an outside perspective

Use a structured process and calendar of events

Bring in a support person as note taker, benchmark researcher, logistics resource

### Involving Stakeholders

#### Recommendations Phase

Platform chairs give mid-process status report to Strategic Work Group

Focus groups with alumni, current students and parents

Dean's Leadership Council engaged

Young Alumni Board engaged

Periodic updates to Provost

Platforms charged with making recommendations to bolster their area

Platform recommendations made to Strategic Work Group

#### Key Design Principles

Pay attention to faculty team chairs, key thought leaders and influencers

Plan for regular involvement from the College's advisory board

Build in periodic connections with the Provost

### Synthesizing and Implementation

#### Implementation Phase

Strategic Work group evaluates recommendations

Dean synthesizes feedback to modify original "Statement of Direction"

Strategic plan finalized and includes: longterm goals, areas of differentiation, and estimated costs

Implementation planning begins

Presentation to the faculty at August retreat

Key Design Principles

Include an implementation plan and management approach as part of the process

Presentation to faculty should demonstrate completion of the input phase

Presentation to University leadership

# Implementation Roadmap

Investments in the last year

**Committed Investments** 

**Anticipated Payoffs** 

Conditional Investments

**Supporting Activities** 

Need to identify what you can and will do NOW and what is dependent on additional funding i.e. "conditional investments"

- Top Tier Undergrad College
- All Top 25/50 Grad Programs
- Sustainable Financial Model



### Results: Four Key Strategies

#### New Undergraduate Model

- Modernize and innovate undergraduate curriculum
- Elevate the resources available to foster greater student success

#### New Revenue Engine

- Create new Master's programs
- Enter the Online education space

#### Enhance Research Stature

- Build reputation around six key research areas
- Increase the productivity of faculty research
- Increase the Ph.D. rate
- Build strategic partnerships leveraging research areas of focus

#### Sharpen Our Brand

Elevate ability to communicate College's point of difference to key constituents – prosepective students, current students, parents, alumni, industry, funding agencies, peer institutions, internal stakeholders

### Results: College Goals

- Aspirational Goal
  - ★ Top 25 engineering school
- - Top 50 undergraduate engineering and computer science school
  - ★ Top 25/50 Ph.D. programs
- 2-year goal
  - Top 60 undergraduate engineering school

  - Sustainable financial model



# Results: Research Focus Areas

- Cognitive wireless systems and networks
- Cybersecurity
- Energy sources, conversion, and conservation
- Rehabilitative and regenerative engineering
- Smart materials for healthcare
- Smart management of water systems for sustainability

